

Copyright Complaints

The Hiawatha Broadband Communications official designated to respond to allegations of copyright infringement in accordance with the Digital Millennium Copyright Act is identified below, along with contact information.

The act requires the complainant to include certain information in a complaint. Providing that information in the initial contact may help speed resolution of the complaint.

Agent Contact Information

Kraig Geise
Technical Support Manager
Hiawatha Broadband Communications
E-mail: copyright@hbc.com
Phone: 507-474-5820

Digital Millennium Copyright Act

The Digital Millennium Copyright Act specifies that all infringement claims must be in writing (either electronic mail or paper letter) and must include the following elements:

1. a physical or electronic signature;
2. identification of the infringed work;
3. identification of the infringed material;
4. contact information for the complainant, e.g. address, telephone number, electronic mail address;
5. a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner or the law; and
6. a statement that the information contained in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the copyright owner.