



PPV and VOD Policies

October 2015

HBC PPV (Pay-Per-View) and VOD (Video-On-Demand) services have security features available to you and your family.

To set up a security pin, parental controls, or to view operating instructions, please visit **www.hbci.com/support/video** or stop in to your local office for printed instructions.

PPV and VOD services have a default spending cap of \$250.00. If you have any questions or would like to increase this cap, please contact an HBC customer service representative at **(888) 474-9995**.

- PPV and VOD services may not be available to all markets. PPV or VOD service customer accepts responsibility for all charges pertaining to purchased content. Technical difficulties must be reported to HBC within 30 minutes of failure to view the event/movie. Some restrictions may apply.

www.hbci.com

Customer Service (888) 474-9995

Video/Phone Technical Support (866) 213-6881

Wizards Internet/Computer/Smart Automation Support (877) 457-9669