



## National Do Not Call Registry

December 2015

### You Can Register Your Home Or Mobile Phone For Free!

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, visit <https://complaints.donotcall.gov> to file a complaint.

Scammers have been making phone calls claiming to represent the National Do Not Call Registry. The calls claim to provide an opportunity to sign up for the Registry. These calls are not coming from the Registry or the Federal Trade Commission, and you should not respond to these calls. To add your number to the Registry you can call **(888) 382-1222** from the phone you wish to register, or visit the above website.

Your registration will not expire. Telephone numbers placed on the National Do Not Call Registry will remain on it permanently due to the Do-Not-Call Improvement Act of 2007, which became law in February 2008. Visit <http://www.ftc.gov/opa/2008/04/dncfyi.shtm> to read more about it.

### To Register Your Home Or Mobile Phone Number:

Visit <https://www.donotcall.gov/register/reg.aspx> and follow the registration steps below.

1. Enter up to three phone numbers and your email address. Click **Submit**.
2. Check for errors. Click **Register**.
3. An email from [register@donotcall.gov](mailto:register@donotcall.gov) will be sent to you. Open the email and **click on the link** to complete your registration.

- If you share any of these telephone numbers with others, please remember that you are registering for everyone who uses these lines.

### To Verify the Registration Of Your Home Or Mobile Phone Number:

Visit <https://www.donotcall.gov/confirm/conf.aspx> to verify if and when your phone number was registered. Follow the verification steps below.

1. Enter up to three phone numbers and your email address. Click **Submit**.
2. Check whether the information is correct.
3. Receive an email with the verification information.

## **For More Information On Registering Your Home Or Mobile Number:**

Visit <https://www.donotcall.gov/faq/faqdefault.aspx> for a more detailed description including information for consumers, businesses and media.

- The National Do Not Call Registry is managed by the Federal Trade Commission (FTC), the nation's consumer protection agency.

## **For More Information On Privacy And Security:**

Please visit <http://www.ftc.gov/ftc/privacy.shtm> to understand what we do with the personal information we collect both online and offline, including frequently asked questions. Federal law requires us to tell you how we collect, use, share, and protect your personal information. Federal law also limits how we can use your personal information. Protecting the privacy and security of consumers' personal information is very important to us.

## **To File A Complaint:**

Visit <https://www.donotcall.gov> for a more detailed description including information on debt collectors.

- You may file a complaint if you received an unwanted call after your number was on the National Registry for 31 days.
- You may also file a complaint if you received a call that used a recorded message instead of a live person (whether or not your number was on the Registry).

- Even if your number is registered, charities, political organizations, and telephone surveyors may continue to call you. Companies with which you do business may also continue to call, unless you have asked them to stop calling you. If you have asked them to stop calling, please keep a record of the date you made the request and include that information in the comment section of any complaint you submit against that company.

[www.hbci.com](http://www.hbci.com)

Customer Service (888) 474-9995

Video/Phone Technical Support (866) 213-6881

Wizards Internet/Computer/Smart Automation Support (877) 457-9669