

BROADBAND FACTS

Hiawatha Broadband Communications, Inc.

1 Gigabit Fiber Internet

Fixed Broadband Consumer Disclosure

| | |
|----------------------|----------------|
| Monthly Price | \$50.00 |
|----------------------|----------------|

| | |
|--|-----------|
| This Monthly Price is an introductory rate | Yes |
| Time the introductory rate applies | 12 months |
| Monthly price after the introductory rate | \$90.00 |
| Length of contract | N/A |
| Link to Terms of Contract | N/A |

Additional Charges & Terms

| | |
|---------------------------------------|--------------------|
| Provider Monthly Fees | |
| Router Rental | \$11.00 |
| Paper Bill Fee | \$3.00 |
| One-time Fees at the Time of Purchase | None |
| Early Termination Fee | N/A |
| Government Taxes | Varies by Location |

Discounts & Bundles

Customers enrolled in paperless billing will not be charged a \$3 monthly Paper Bill Fee. Contact our office for more information. Click to view available discounts and pricing information.

<https://www.hbci.com/order>

Speeds Provided with Plan

| | |
|------------------------|--------------|
| Typical Download Speed | 1020.10 Mbps |
| Typical Upload Speed | 1118.2 Mbps |
| Typical Latency | 8.6 ms |

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|---|------------------|
| Data Included with Monthly Price | Unlimited |
|---|------------------|

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|-----------------------------------|--------|
| Charges for Additional Data Usage | \$0.00 |
|-----------------------------------|--------|

Network Management Policy

<https://www.hbci.com/help/network-management-policy>

Privacy Policy

<https://www.hbci.com/privacy>

Customer Support

Phone: (888) 474-9995

Website: www.hbci.com/support

Learn more about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F00037853181RINT23DEFAULTP1