

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for LuminetSM Residential Gigabit Mbps

Monthly charge for month-to-month plan \$89.99

Monthly charge for 2 year contract plan Not Applicable

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge Unlimited

Charges for additional data usage Not Applicable

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for [our policy](#) \$9.00/Month

Other monthly fees

Router Rental \$5.00/Month

One-time fees Not Applicable

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream 1,000 Mbps

Typical speed upstream 1,000 Mbps

Typical latency 10 milliseconds

Typical packet loss 0%

Network Management

Application-specific network management practices? Yes

Subscriber-triggered network management practices? Yes

More [details on network management \(View Net Neutrality\)](#)

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Complaints or Inquiries To contact us: [online](#)/(888)474-9995;
To submit complaints to the FCC:
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.