

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for LuminetSM Residential 100Mbps

Monthly charge for month-to-month plan **\$59.99**

Monthly charge for 2 year contract plan **Not Applicable**

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge **Unlimited**

Charges for additional data usage **Not Applicable**

Gateway lease **\$9.00/Month**

Other monthly fees

One-time fees **Not Applicable**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream **100 Mbps**

Typical speed upstream **100 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **0%**

Network Management

Application-specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

More [details on network management \(View Net Neutrality\)](#)

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To submit complaints to the FCC:
[online](#)/(888) 225-5322

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