



# Service and Operation Rates

## Residential and Business Charges

### Customer Premise Equipment, Wiring, and Outlet Charges

	<b>Charge</b>
First Hour .....	\$70.00/Hour
Additional Time .....	\$35.00/Half Hour
- All customer premise equipment, wiring, and outlet charges will automatically be billed at a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. The first new outlet and activation of additional existing working outlets are free with all new customer installations. Additional outlets and activation of existing non-working outlets will be billed at the hourly rate above. Outlet Material Charges may also apply.	
Outlet Material Charge .....	\$21.95/Outlet
- Outlet Material Charge includes materials needed to install new outlets or repair existing non-working outlets. Hourly rate also applies.	
Repair Of Existing Customer Wiring .....	\$70.00/Hour
- All customer premise equipment, wiring, and outlet charges will automatically be billed at a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. Outlet Material Charges may also apply.	
Trip Charge .....	\$25.00/Trip
After Hours Trip Charge .....	\$50.00/Trip
- Trip Charge applies when an HBC employee is called to a customer's premise. Hourly rate and equipment charges may also apply. After hours rate applies to calls outside normal HBC business hours as defined in customer handbooks.	

### Air Service Drop Burial Charges

Air Drop (Receiver is not Attached to your home or Business).....	\$300.00
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### Fiber-Optic Service Drop Burial Charges

If you subscribe to fiber-optic services, the drop is run from the boulevard (road) to your home or business. Drops over 500 feet will be charged as follows:

Premium Drop (Applicable for Drops Between 501-1,000 feet) .....	\$100.00
Extended Premium Drop (Applicable for Drops Between 1,001-1,500 feet) .....	\$200.00
Detached Building Drop (Applicable for Outlets in a Building or Structure not Attached to Home or Business) .....	\$300.00
Drops over 1,500 feet .....	Custom Quote

### Emergency Repair Charges

	<b>Charge</b>
Main Trunk Coax Repair .....	\$150.00/Hour
Main Trunk Fiber Repair .....	\$150.00/Hour
Main Trunk Fiber Splice .....	\$25.00/Splice
Coax And Fiber Drop Repair .....	\$70.00/Hour
- All main fiber trunk, coax, or fiber drop emergency repair charges will automatically be billed at a 1 hour minimum charge. Any time spent after the first hour will be billed in half hour increments. Any main fiber trunk, coax, or fiber drop emergency repair performed outside of HBC's normal business hours (Monday-Friday from 8:00am-5:00pm), including weekends and holidays, will be billed an additional \$50.00 surcharge per trip.	

### Excavation and Aerial/Ground Machine Work

	<b>Per Foot</b>
Boring .....	\$10.00
Trenching/Aerial Construction .....	\$1.25

### Design, Planning, and Administrative

	<b>Per Hour</b>
Any Work Performed .....	\$120.00
- Includes all work hours surrounding design, planning, and internal administrative work from all departments involved.	