



Procedure to File a DMCA (Digital Millennium Copyright Act) Counter-Claim

November 2018

If you have received a notice of copyright infringement and you believe that a copyright holder has accused you in error, you may file a DMCA Counter-Claim with the Hiawatha Broadband Communications, Inc. designated agent.

Designated Agent:

Authorized Agent Subsentio LLC

Telephone Number:

(877) 510-4357, Option 4

Email:

copyright@hbc.com

To be effective, a Counter-Claim must be a written communication provided to HBCs' designated agent and must include the following information:

1. A physical or electronic signature of the subscriber
2. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access to it was disabled
3. A statement under penalty of perjury that the subscriber has a good faith belief that the material was removed or disabled as a result of mistake or misidentification of the material to be removed or disabled
4. The subscriber's name, address, and telephone number, and a statement that the subscriber consents to the jurisdiction of Federal District Court for the judicial district in which the address is located, or if the subscriber's address is outside of the United States, for any judicial district in which the service provider may be found, and that the subscriber will accept service of process from the person who provided notification or an agent of such person

Upon receipt of a DMCA Counter-Claim, HBC will provide the complaining party with a copy of the DMCA Counter-Claim. When HBC receives a Counter-Claim that meets the requirements of the DMCA, HBC will process the Counter-Claim in accordance with the requirements of the DMCA.

Note: The information on this page is provided to you for informational purpose only, and is not intended as legal advice. If you believe your rights under United States copyright law have been infringed, you should consult with your attorney.