



## Standard Residential Rates

St. Charles and Winona Standard

### Internet Service

Internet Options (Download/Upload)	Per Month
Up to 40 Mbps/5 Mbps	\$49.99
Up to 100 Mbps/10 Mbps	\$59.99
Up to 200 Mbps/12 Mbps	\$69.99
Up to 300 Mbps/15 Mbps	\$79.99
Gigabit Connection*	\$89.99

- GigaHome Gateway required for Internet service. \*Gigabit speed is subject to equipment availability; 1 Gigabit=1,000 Megabits.

### Email Services

	Per Month
First 6 Email Addresses	FREE
Additional Email Addresses	\$4.00/Address
Email Forwarding	\$5.00/Address

### Equipment

GigaHome WiFi Equipment Rental	Charge
GigaHome Gateway (WiFi)	\$9.00/Month
Mesh Unit* (WiFi)	\$3.99/Unit/Month

\*GigaHome Gateway required.

### Bridge Service, Equipment, and Installation

	Charge
LAN Bridge Service and Equipment Rental	\$9.99/Month
WAN Bridge Equipment Rental	\$4.99/Month
LAN Bridge Installation	\$249.99
WAN Bridge Installation	\$99.99

### Phone Service

Phone Options	Per Month
Local Service Main Line	\$13.70
Additional Line	\$8.50/Line
Virtual Phone-Basic	\$7.95/Mailbox
Virtual Phone-Premium	\$9.95/Mailbox

### Phone Equipment

	Charge
E911 Backup Battery	\$19.99

### Long Distance Calling Plans

	Charge
Unlimited Long Distance*	\$19.95/Line/Month

\*Residential Unlimited Long Distance applies to calls within the U.S. (including Alaska and Hawaii), Puerto Rico, and the U.S. Virgin Islands.

Phone Cents\*\* \$0.035/Minute

- Local service is required for all long distance plans.  
\*\*Phone Cents plan applies to calls within the U.S. (including Alaska and Hawaii), Canada, Puerto Rico, and the U.S. Virgin Islands.

### Phone Features

Phone Features Pack	Per Month
Phone Features Pack	\$5.75/Line
• Includes: Call Forwarding, Call Waiting, Caller ID, Distinctive Ring, and VM2-Go (Voicemail 2-Go)	
3-Way Calling	\$1.00/Line
Account Codes	\$5.00/Account
Anonymous Call Rejection	\$1.00/Line
Automatic Callback*	\$2.75/Line
Call Forwarding	\$1.00/Line
Call Reminder	\$1.00/Line
Call Screening	\$1.00/Line
Call Waiting	\$1.00/Line
Caller ID	\$5.75/Line
Distinctive Ring	\$1.00/Number
Find Me Follow Me	\$4.95/Line
Non-Listed/Published Number	\$5.00/Number
Repeat Dialing*	\$2.75/Line
Selective Call Acceptance	\$1.00/Line
SimRing	\$4.95/Line
Voicemail	\$4.95/Line
Call Management Portal**	\$1.00/Line
• Includes: Call Forwarding, Find Me Follow Me, SimRing, and VM2-Go (Voicemail 2-Go).	

\*Automatic Callback and Repeat Dialing are available for \$0.75 per use outside of monthly subscription.

\*\*Requires subscription to Voicemail.

### Video Service

Video Options	Per Month
Basic TV	\$29.99
Essentials Plus TV*	Starting at \$47.23
Expanded Digital TV	\$93.88
Digital Plus TV	\$115.25

- Set-top box required for Video service.

\*Essentials Plus TV requires subscription to 1 additional Specialty Pack at an additional cost. Visit [hbci.com/essentials](http://hbci.com/essentials) or call for more information on rates and options.

### Premium Packs, Sports, and Upgrades

	Per Month
HBC® Premium Pack	\$19.95
Cinemax® Premium Pack	\$16.95
Showtime® Premium Pack	\$16.95
STARZ®+STARZ ENCORE™ Premium Pack	\$16.95
2 Premium Packs	\$32.90
3 Premium Packs	\$44.99
All Premium Packs	\$59.99
Programas en Español	\$5.99
Sports Xtra	\$5.99
HD (High-Definition) Service*	FREE
PPV (Pay-Per-View)**	Varies

- Set-top box required for Video service. \*HD set-top box required. \*\*PPV services are subject to location availability; price varies depending on event or movie.

### Elevate Video Service and Equipment

	Charge
Elevate Service	\$2.00/Month
Elevate Gateway	\$9.99/Box/Month
Elevate Client*	\$3.99/Box/Month
Elevate Media Streamer*	\$4.99/Month
New Replacement Remote Control	\$12.00/Remote

- HBC 100+ Mbps Internet service is required. Elevate Gateway, Elevate Client, and Elevate Media Streamer set-top box rentals include one HDMI cord or component cable (as determined by the HBC technician), one power cord, and one remote control. \*Requires Elevate Gateway.

### Video Equipment

	Charge
HD (High-Definition) Set-Top Box*	\$3.99/Box/Month
HD/DVR (Digital-Video-Recorder) Set-Top Box*	\$9.99/Box/Month
DTA (Digital Transport Adapter) Set-Top Box*	\$1.99/Box/Month
Cable Card	\$1.95/Card/Month
Pre-Owned Replacement Remote Control	FREE
New Replacement Remote Control	\$12.00/Remote
Additional HDMI/Component Cables	\$9.99/Cable

\*Set-top box rental includes one HDMI cord or component cable (as determined by the HBC technician), one power cord, and one remote control.

### Insurance

Insurance Options	Per Month
Wire Maintenance Plan	\$3.00

- Some restrictions apply.

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