



Standard Residential Rates

St. Charles and Winona Standard

Internet Service

Internet Options (Download/Upload)	Per Month
Up to 40 Mbps/5 Mbps	\$49.99
Up to 100 Mbps/10 Mbps	\$59.99
Up to 200 Mbps/12 Mbps	\$69.99
Up to 300 Mbps/15 Mbps	\$79.99
Gigabit Connection*	\$89.99

- GigaHome Gateway required for Internet service. *Gigabit speed is subject to equipment availability; 1 Gigabit=1,000 Megabits.

Email Services	Per Month
First 6 Email Addresses	FREE
Additional Email Addresses	\$4.00/Address
Email Forwarding	\$5.00/Address

Equipment

GigaHome WiFi Equipment Rental	Charge
GigaHome Gateway (WiFi)	\$9.00/Month
Mesh Unit* (WiFi)	\$3.99/Unit/Month

*GigaHome Gateway required.

Bridge Service, Equipment, and Installation	Charge
LAN Bridge Service and Equipment Rental	\$9.99/Month
WAN Bridge Equipment Rental	\$4.99/Month
LAN Bridge Installation	\$249.99
WAN Bridge Installation	\$99.99

Phone Service

Phone Options	Per Month
Local Service Main Line	\$13.70
Additional Line	\$8.50/Line
Virtual Phone-Basic	\$7.95/Mailbox
Virtual Phone-Premium	\$9.95/Mailbox

Phone Equipment	Charge
E911 Backup Battery	\$19.99

Long Distance Calling Plans	Charge
Unlimited Long Distance*	\$19.95/Line/Month

*Residential Unlimited Long Distance applies to calls within the U.S. (including Alaska and Hawaii), Puerto Rico, and the U.S. Virgin Islands.

Phone Cents**	Charge
	\$0.035/Minute

- Local service is required for all long distance plans.
**Phone Cents plan applies to calls within the U.S. (including Alaska and Hawaii), Canada, Puerto Rico, and the U.S. Virgin Islands.

Phone Features	Per Month
Phone Features Pack	\$5.75/Line
• Includes: Call Forwarding, Call Waiting, Caller ID, Distinctive Ring, and VM2-Go (Voicemail 2-Go)	
3-Way Calling	\$1.00/Line
Account Codes	\$5.00/Account
Anonymous Call Rejection	\$1.00/Line
Automatic Callback*	\$2.75/Line
Call Forwarding	\$1.00/Line
Call Reminder	\$1.00/Line
Call Screening	\$1.00/Line
Call Waiting	\$1.00/Line
Caller ID	\$5.75/Line
Distinctive Ring	\$1.00/Number
Find Me Follow Me	\$4.95/Line
Non-Listed/Published Number	\$5.00/Number
Repeat Dialing*	\$2.75/Line
Selective Call Acceptance	\$1.00/Line
SimRing	\$4.95/Line
Voicemail	\$4.95/Line
Call Management Portal**	\$1.00/Line
• Includes: Call Forwarding, Find Me Follow Me, SimRing, and VM2-Go (Voicemail 2-Go).	

*Automatic Callback and Repeat Dialing are available for \$0.75 per use outside of monthly subscription.
**Requires subscription to Voicemail.

Video Service

Video Options	Per Month
Basic TV	\$29.99
Essentials Plus TV*	Starting at \$39.99
Expanded Digital TV	\$89.98
Digital Plus TV	\$109.35

- Set-top box required for Video service.
*Essentials Plus TV requires subscription to 1 additional Specialty Pack at an additional cost. Visit hbci.com/essentials or call for more information on rates and options.

Premium Packs, Sports, and Upgrades	Per Month
HBC® Premium Pack	\$19.95
Cinemax® Premium Pack	\$16.95
Showtime® Premium Pack	\$16.95
STARZ®+STARZ ENCORE™ Premium Pack	\$16.95
2 Premium Packs	\$32.90
3 Premium Packs	\$44.99
All Premium Packs	\$59.99
Programas en Español	\$5.99
Sports Xtra	\$5.99
HD (High-Definition) Service*	FREE
PPV (Pay-Per-View)**	Varies

- Set-top box required for Video service. *HD set-top box required. **PPV services are subject to location availability; price varies depending on event or movie.

Elevate Video Equipment	Charge
Elevate Gateway	\$14.99/Box/Month
Elevate Client*	\$4.99/Box/Month
Elevate Media Streamer*	\$4.99/Month
New Replacement Remote Control	\$12.00/Remote

- HBC Internet service is required. Elevate Gateway, Elevate Client, and Elevate Media Streamer set-top box rentals include one HDMI cord or component cable (as determined by the HBC technician), one power cord, and one remote control.
*Requires Elevate Gateway.

Video Equipment	Charge
HD (High-Definition) Set-Top Box*	\$3.99/Box/Month
HD/DVR (Digital-Video-Recorder) Set-Top Box*	\$9.99/Box/Month
DTA (Digital Transport Adapter) Set-Top Box*	\$1.99/Box/Month
Cable Card	\$1.95/Card/Month
Pre-Owned Replacement Remote Control	FREE
New Replacement Remote Control	\$12.00/Remote
Additional HDMI/Component Cables	\$9.99/Cable

*Set-top box rental includes one HDMI cord or component cable (as determined by the HBC technician), one power cord, and one remote control.

Insurance

Insurance Options	Per Month
Wire Maintenance Plan	\$3.00

- Some restrictions apply.