



Mandatory Accessibility Notice

October 2017

To comply with FCC rules, HBC must pass through audible emergency information on the secondary audio stream when it is provided for customers who are blind or visually impaired. Customers who are blind or visually impaired and receive Video service on an analog television set should contact HBC at **(888) 474-9995** or **EAS@hbc.com** for more information or to obtain the necessary accessibility equipment at no charge. Third Party verification is required. Accessibility to emergency audio information is available by using the Second Audio Program (SAP) setting of your TV or set-top box.

Third Party Verification can be any of the Following:

- Proof of participation in a nationally-established program for individuals who are blind or visually impaired, such as the National Deaf-Blind Equipment Distribution Program and the National Library Service's talking books program
- Documentation from any professional or service provider with direct knowledge of the individual's disability, such as a social worker, case worker, counselor, teacher, school superintendent, professional librarian, doctor, ophthalmologist, or registered nurse
- Proof of participation in the State of Minnesota's Telecommunication Access Minnesota Program