

# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for Air Max Residential 30Mbps

Monthly charge for month-to-month plan **\$39.99**

Monthly charge for 2 year contract plan **Not Applicable**

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

## Other Charges and Terms

Data included with monthly charge **Unlimited**

Charges for additional data usage **Not Applicable**

Gateway lease **\$9.00/Month**

Other monthly fees

Receiver Rental **Included**

One-time fees

Equipment Installation Fee **\$99.00**

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

[Other services on network](#)

## Performance - [Individual experience may vary](#)

Typical speed downstream **30 Mbps**

Typical speed upstream **10 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **0%**

## Network Management

Application-specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

More [details on network management \(View Net Neutrality\)](#)

**Privacy** See our [privacy policy](#)

**Complaints or Inquiries** To contact us: [online](#)/(888) 474-9995;  
To submit complaints to the FCC:  
[online](#)/(888) 225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.